

FORMALS OF LITCHFIELD SPECIAL ORDER GOWN CONTRACT

I understand and agree to the following terms:

FORMALS does not have my gown in their store and that the dress is being ordered especially for me. My gown might be part of wedding party, or a single order.

- 1) **ALL SHIP DATES ARE APPROXIMATE. FORMALS** is not responsible for early shipping or for any shipping delays. **FORMALS** is not responsible for manufacturer's defects, and dye lots cannot be guaranteed.
- 2) If my gown is part of a Bridesmaid order – the order will not be placed with the manufacturer until **ALL** bridesmaids and/or flower girls have been measured and money put down.
- 3) I am required to pay one-half the purchase price of the gown and all taxes + shipping fees before **FORMALS** can order my gown.
- 4) Manufacturers may charge an extra fee for large sizes (16-42), extra length, any changes to the gown, and rush-cuts. These fees are subject to change and can be added to your balance due.
- 5) After the order is placed with the manufacturer, no changes can be made. After gowns are ordered: NO REFUNDS WILL BE MADE FOR ANY REASON.
- 6) **If the wedding is cancelled before ordering the gowns, a 25% service charge of the purchase price of the gown, will be deducted from your refund.**
- 7) My full service special order gown entitles me to a ONE TIME ONLY free pressing/steaming of my gown as soon as the gown arrives. Additional pressing after bridal pictures or after outside alterations are completed, is an extra fee
- 8) **FORMALS** will contact me as soon as the gown arrives in the store. *You must come in to the store within 14 days to inspect your gown (Formals inspects all gowns at the time of arrival); you must pay for and take the gown home. No corrections to the gown can be made after 14 days.* If the gown is not picked up within 14 days, a **\$5.00 per week** storage fee will be charged.
- 9) **When my gown is paid in full**, I may choose to have my gown altered by a seamstress of my choice. Most gowns will need some form of alterations.
- 10) **ALTERATIONS ARE AN EXTRA CHARGE AND ARE NOT INCLUDED IN THE PRICE OF YOUR GOWN. Formals of Litchfield does not offer an alteration service.**

TO PICK UP MY GOWN: I must pay by **CASH OR CREDIT CARD ONLY. NO CHECKS ARE ACCEPTED AT THE TIME OF PICK-UP. IF YOU WISH TO TRY ON YOUR BRIDAL GOWN AT THE TIME OF PICK UP, PLEASE CALL FOR AN APPOINTMENT. 1-888-324-4513**

This purchase is a final sale and cannot be cancelled, returned, exchanged, refunded or credited. **Formals of Litchfield** is not responsible for the garment or the fit of the garment after it leaves the store or after alterations are done to your garment.

If the occasion is postponed or cancelled, the garment is still mine. The gown must be picked up within 14 days of the notice of cancellation or it will become the property of **FORMALS**.

Any monies paid will then become forfeit.

Thank you for your order!

Name _____ Event _____ W/D _____

My measurements are: Bust _____ Waist _____ Hip _____ Height _____

If flower girl: age _____ shoulder to floor _____

I was measured by: _____ or brought in measurements _____ date _____

Each manufacturer has their own size chart. My bust, waist, hip and sometimes height help determine the size I need to order. Professional measurements are required.

- I have been shown the size chart from the manufacturer that I am ordering my gown from.
- I understand that this gown is not a custom made gown, and is cut to the manufacturer's size chart and I will need to have the gown altered and that the alterations will be an extra charge by a seamstress I choose.
- I would like to order this size gown _____, I understand that **FORMALS** cannot guarantee the fit of the gown and I accept full responsibility for the fit of the gown.

Signed _____ dated _____